

- City/Chamber Partnerships
- Funding
- Who is Visit Rockwall?
- Organizational Profile
- Our Team
- Marketing Initiatives
- Video
- Marketing Strategy
- Future Plans and Goals
- Economic Impact
- Highlights
- Industry Partners
- Branding
- 2024 Objectives and Goals
- Visitor Center
- Closing



# IF YOU BUILD A PLACE PEOPLE WANT TO VISIT, YOU BUILD A PLACE WHERE PEOPLE WANT TO LIVE.

-MAURA GAST

# CITY/CHAMBER PARTNERSHIP





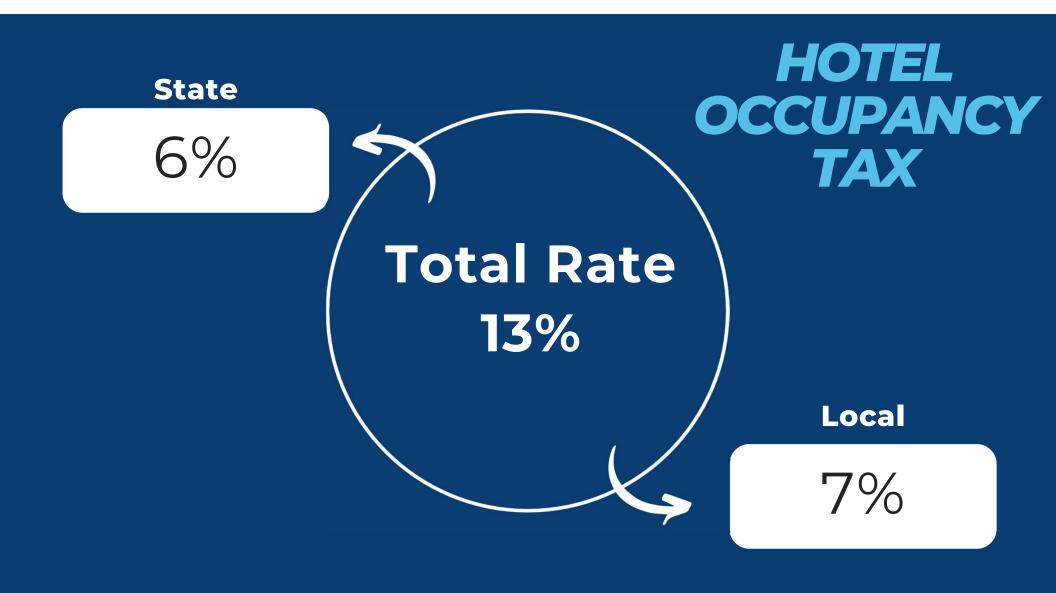




**Five-Star Distinction** 

Accredited





### WHO IS VISIT ROCKWALL?

Visit Rockwall serves as the Destination Marketing Organization for the City of Rockwall, Texas. Our goal is to introduce visitors to the area while highlighting the many things to do. We continue to work diligently to increase tourism to Rockwall.

Our mission is to market everything Rockwall has to offer to attract visitors. Continued collaborations with local organizations all us to serve as an advocate for the city and be a positive voice for the community.

Our goal is to inspire both leisure and business travelers to choose Rockwall as the next destination by highlighting its unique attractions, shopping, dining, history, the great outdoors, and entertainment. Lets not forget why we are known as the Free Live Capitol of North Texas. Visit Rockwall remains committed to helping visitors discover their next adventure in Rockwall.



# ORGANIZATIONAL PROFILE

#### **Our Philosophy**

To promote Rockwall as a premiere tourist destination.

#### **Our Mission**

To improve the quality of life in Rockwall through travel & tourism by marketing Rockwall as an attractive meeting & visitor destination.

#### **Our Vision**

To be recognized as the destination for excellence in services, community collaboration, business growth, tourism and quality living.

#### **Our Goals**

Bring in visitors to drive our local community.

### **EXAMPLES**

#### Conferences/Events

- Ski Nautique 3rd year for Rockwall to host annual event
- Texas Parkes & Wildlife Annual Conference- Visit Rockwall bid to host this event for 2024
- Regional Trainings & Board Meetings Visit Rockwall is here to help bring these meetings to Rockwall

#### Leisure

- Family Reunions
- Weddings
- Sporting Events











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# **MARKETING INITIATIVES**

**Leisure Tourists** 



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Meeting Planners



Groups/Associations



# MEETINGS VIDEO



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# PROMOTION OF HOTELS AND LOCAL BUSINESSES

Visit Rockwall serves as the hub for hotels, attractions and local businesses

- Social Media Marketing
  Strategy
- Organizing group receptions at local venues
- Promoting events on a state wide level
- Highlighting area hotels

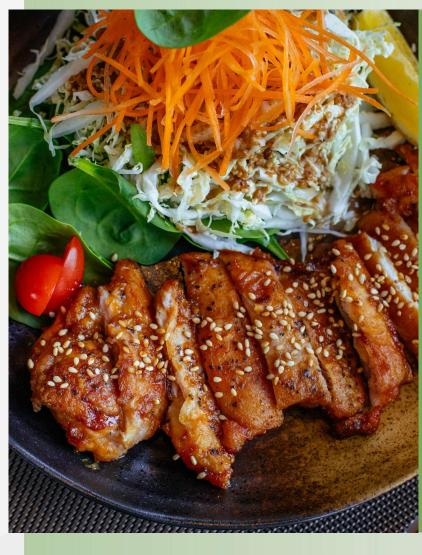






Visit Rockwall has determined the best marketing opportunities

- Lake Ray Hubbard
- Culinary local chef driven and nationally recognized restaurants
- History & Patriotism
- Music & Nightlife Free Live Music
  Capital of North Texas
- The Great Outdoors



FUTURE MARKETING PLANS

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#### Print

- Visit Rockwall Brochures
- Texas Meetings & Events
- Texas Highways Texas State
- Travel Guide
- DFW Child
- D Magazine
- Rockwall Community Guide

#### Digital

- Agenda
- Tour Texas
- Social Media Ads
- Texas Monthly
- Texas Forest Trails Region

#### TV

YOLO TX



#### **ECONOMIC IMPACT**



Total Economic Impact from one Marketing Tool - Tour Texas \$260,458



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#### **Brochures**

Over 2,000 mailed to potential visitors & residents

#### Leads

Over 780 leads from marketing efforts

#### **Pageviews**

Over 60,000 website page views

# 2022 - 2023 HIGHLIGHTS

Introduced Skate the Lake to Rockwall



Partnered with Mesquite CVB to host Travel Expo



Attended Local Events



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Servicing

Hosted booth at Rockwall Triathlon Hosted booth at the Downtown Rockwall Service Anniversary

Attended Visit Rockwall Day at the State Fair

Created & Delivered welcome bags for conferences

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# INDUSTRY PARTNERS











# **NEW LOGO**



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# 2024 OBJECTIVES & GOALS

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#### **OBJECTIVESs**

- Work closely with hotels, meeting planners and groups to attract events
- Continue partnerships with hoteliers and local attractions
- Build Relationships
- Marketing program includes
  - Conventions
  - Sports
  - Tourism sales
  - Convention Servicing
  - Visitor Services
  - Advertising
  - Public Relations
  - Publicity
  - Distribution of Information

#### Short Term:

#### Goals

- Increase photo & video library
- · Reach our projected social media growth
- Leave a positive impression on visitors so they want to return
- Facilitate site visits to Rockwall for the purpose of engaging meeting planners and cultivating local business relations

#### Long Term:

- Increase hotel nights
- Increase brand awareness of Visit Rockwall
- Proactively secure future conferences and sports events years un advance to strengthen Rockwall's success & ensure a sustained stream of business

# ROCKWALL VISITOR CENTER

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#### Visitor Center has information for:

- New residents relocating
- New businesses relocating
- Visitors in town
- New businesses

#### Our team is available:

- Answer questions about Rockwall
- Promote Rockwall as a safe community
- Highlight Rockwall's A+ rated school district
- To help showcase Rockwall as the Unique Upscale Lakeside Community



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# THANK YOU

We look forward to partnering with you

#### **VISITORS CENTER**



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VisitRockwall.com

