



# NAVIGATING STORM RECOVERY IN ROCKWALL

Essential Information for Residents



## Debris Removal



- Separate yard waste from household trash and place in the front for pick up.
- Do not put storm debris in trash or recycle bins.
- Do not place storm debris in the road.
- Debris from the storm will be collected, but the process will take several weeks.

## Traffic and Roadways



- Traffic signals may be down; if so, treat intersections as **four-way stops**.
- Roads may be blocked by fallen trees or debris; plan for alternate routes.
- Crews are working to clear roads and restore traffic signals as quickly as possible.

## Safety Measures



- Stay away from downed power lines and report them to 911 immediately.
- Avoid flooded areas and be cautious of potential hazards and debris.

## Where can I go if I don't have power



- The Center is open Monday-Friday 8am-5pm at 108 E Washington St, Rockwall, TX 75087. Hours may be extended.
- First Fate Church at 813 W Holiday, Fate, TX 75132.
- Rockwall County Sheriff's Office Lobby is open 24/7 at 972 TL Townsend Dr, Rockwall, TX 75087.

## Power Restoration



- Power restoration is handled by the electric provider, not the City of Rockwall.
- Restoration times will vary based on the extent of the damage and complexity of repairs.
- For updates of outages use the provider's website
- Oncor: [stormcenter.oncor.com/](https://stormcenter.oncor.com/)
- Farmers: [farmerselectric.coop/outage-center/](https://farmerselectric.coop/outage-center/)

## Insurance and Repairs



- Document damage to your property with photos and contact your insurance provider.
- Beware of fraudulent contractors and only hire licensed professionals for repairs.

**RECOVERY IS A COMMUNITY EFFORT**

(972) 771-7700



385 S. Goliad St., Rockwall TX 75087